

Data Protection Statement

- Schiphol Airport Retail -

1 Objective and responsibility

This data privacy statement shall inform you of the manner, the scope and the purpose of the processing of personal data.

The data controller under data protection law shall be Schiphol-Airport-Retail, Hoeksteen 15, NL-2132 MT Hoofddorp, Netherlands – hereinafter referred to as “we” or “us”.

If you have a question or a request, email us via privacy_ams@lagardere-tr.nl.

2 Data processing related to the online service

2.1 Visting our website

When visiting our website, personal data is automatically transmitted by the user's terminal device; this includes the name of the website accessed, file, date and time of access, amount of data transferred, notification of successful access, browser type and version, the user's operating system, referrer URL (the previously visited page), IP address and the requesting provider.

The processing of this information is based on our legitimate interest according to Art. 6 (1) (f) GDPR in ensuring the smooth set-up of the connection and in ensuring the security of the processing (e.g. for the prevention and investigation of cyberattacks) pursuant to Art. (5) (f) GDPR.

The record and storage of data in log files is mandatory for the provision of the online service. The log files are automatically anonymized at deleted 30 days after the end of the session connection, unless there are other retention periods to the contrary.

2.2 Application Process

1. You can apply directly for one of the positions listed on our job board by using our application form.

When you send us your application form, we process your personal master data (e.g. name, salutation, contact details, date of birth, availability), your motivation and CV, as well as any other information you voluntarily provide us in addition (e.g. detailed availability, photo, references, information gathered within job interview), for the purpose of establishing an employment relationship. The legal basis for this is Art. 6 (1) b GDPR (Initiation of an employment contract).

2. When working in protected areas of the airport, a security screening (Declaration of No Objection (VGB)) is mandatory before signing an employment contract. For this purpose, applicants' personal data must be passed on to the authorities. The legal basis for this is Art. 6 (1) c GDPR (fulfilling legal obligations).

3. If we are unable to make you a job offer, if you decline a job offer, or if you withdraw your application, your application and all information gathered in further interviews will be deleted after the end of the application process and the expiry of the statutory objection periods, unless a legal dispute is pending or you have given your consent pursuant to Art. 6 (1) GDPR to store this data for the purpose of further job offers (applicant pool) for one year after the end of the application process. You have the right to withdraw your consent at any time with effect for the future by sending us an e-Mail. If your application is successful, your personal information will be added to your personnel file.

2.3 Cookies

Our website only uses technically necessary cookies to ensure the functionality and security of the website.

The legal base for processing your personal data is Art. 6 (1) (f) GDPR, since we have a legitimate interest in ensuring the functionality and security of our website. As these cookies are essential for the operation of the website, they cannot be deactivated.

Cookie name	Cookie purpose	Storage period
__Host-.auth	Session management	During session
__Host-.securesession	Session management	During session
__Host-.secureclient	Session management	During session

3 Data processing when visiting our stores at the airport

3.1 Video surveillance

1. Video recordings are processed based on Article 6 para. 1 lit. f GDPR (legitimate interests) for the following purposes:
 - a) protection of the domiciliary right
 - b) prevention and investigation of criminal offences (in particular theft, attacks, fraud, damage and vandalism)

Our legitimate interests are the protection of property and assets as well as the protection of customers, visitors and employees. You have the right to object at any time, on grounds relating to your particular situation, to the processing of personal data concerning you.

2. A use or transfer of the video recordings that goes beyond this shall only take place to the extent that this is necessary within the framework of a possible criminal prosecution. In this case, the recipients shall be the competent law enforcement authorities.
3. We employ external service providers to maintain the video surveillance system, whereby access to the video surveillance system or stored video recordings cannot be ruled out.

4. The video recordings shall be deleted 10 days after they are made. They shall only be stored for a longer period if this is necessary in the specific individual case for the enforcement of legal claims or for the prosecution of criminal offences.

3.2 Processing boarding passes at the checkout

1. The sales of goods to travelers are exempt from excise tax under certain conditions. The tax exemption allows goods to be offered to travelers at low prices.
2. In order to obtain tax exemption, in accordance with Article 147 of Directive 2006/112/EC, appropriate evidence must be provided to the tax and customs authorities. The transaction data of the underlying sale (name and number of the airport store, date of the transaction, quantity and price of the goods sold, number of the cash register and the cash register receipt) must therefore be supplemented by boarding pass information as this serves as our documentation for rightful tax refunds. For this reason, we will ask you to provide your boarding pass when you make a purchase with us.
3. The legal basis for the processing of your personal data is the fulfillment of legal obligations pursuant to Art. 6 (1) (c) GDPR.
4. Of the data read from the boarding pass, only the non-personal data "flight date", "departure and destination airport" and "flight number" are stored together with sales transaction data as proof of export and, if necessary, submitted to the tax and customs authorities together with the proof of purchase for verification.

3.3 Payment service

1. We use WORLDLINE (Worldline Financial Services (Europe) S.A., Atrium Business Park, 33, rue du Puits Romain, 8070 Bretrange, Luxemburg) for the processing of payments with Maestro, Mastercard, Visa, VPAY, JCB, UnionPay, Alipay, WeChat and American Express Payments Europe, S.L.U. (Netherlands branch, Hoogoorddreef 15, 1101BA Amsterdam) for the processing of payments with the Amex Card. Depending on the payment method, in particular IBAN or account number and bank sort code, card expiry date and card suffix and other transaction data (e.g. date/time of the transaction, payment amount) are processed.
2. The legal basis for the processing of your personal data is the fulfilment of the purchase contract in accordance with Art. 6 (1) (b) GDPR. There is no statutory or contractual obligation for you to provide your data. Nevertheless, if you don't provide your data, we cannot offer you the respective service.
3. WORLDLINE stores and processes personal data for as long as it is necessary to fulfill its contractual and legal obligations. More Information on the data protection provisions of WORLDLINE can be found at <https://worldline.com/en-lu/compliance/data-privacy>. The privacy notice of American Express can be found here: https://www.americanexpress.com/nl-nl/bedrijf/legaal/privacy-centrum/?inav=nl_legalfooter_privacy_centrum

4 Sharing personal data with third parties

Besides what is described above, disclosure of personal data to third parties only occurs within the framework of legal requirements. We only disclose personal data of users to third parties, if this is required e.g. for billing purposes or other purposes, if the disclosure is necessary to ensure the fulfilment of contractual obligations towards the users (in accordance with Article 6 (1) (b) of the GDPR). In this case there is no statutory or contractual obligation for you to provide your data. Nevertheless, if you don't provide your data, we cannot offer you the respective service. We may also disclose personal data to accountants, lawyers and other external advisors based on our legitimate interests in professional consulting services (in accordance with Article 6 (1) (f) of the GDPR).

In the context of Schiphol Airport Retail B.V.'s development, the corporate structure may change, e.g., by the total or partial sale of the company. In the case of a partial transfer of assets containing personal data, the processing basis for the related transfer of personal data is, as a rule, Article 6 (1) (f) of the GDPR, as we have an interest in transferring parts of our assets and making commercial/structural changes.

If we engage subcontractors for our online service, we have made appropriate contractual arrangements as well as adequate technical and organizational measures with these companies.

If we transfer your personal data to recipients whose registered offices are located in a third country, such transfer is based on the EU-U.S. Data Privacy Framework, other adequacy decisions, or the EU Commission's standard contractual clauses which you may obtain a copy of by contacting us as stated above.

5 Data Subject Rights

You have the following rights with regards to the processing of your personal data:

1. Right of access to your personal data
 2. Right to rectification of your personal data
 3. Right to erasure ('right to be forgotten')
 4. Right to restriction of processing of your personal data
 5. Right to data portability
 6. Right to not be subject to an automated decision, including profiling
 7. The right to lodge a complaint with a competent data protection supervisory authority.
4. Right to withdraw consent at any time where processing is based on Article (6) (1) GDPR or Article 9 (1) GDPR without effecting the lawfulness of processing based on consent before its withdrawal.

6 Right to Object

You have at any time the right to object, on the grounds relating to your particular situation, to processing your personal data concerning you which is based on point (e) or (f) of Article 6

(1), including profiling based on those provisions. In case of objection, we will no longer process the personal data unless we demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms of you or for the establishment, exercise or defense of legal claims.

7 Automatic decision-making

Automated decision-making, including profiling, referred to in Article 22 (1) and (4) does not take place.

Version: May 2025